

Experiences of Workplace Violence among Nurses in Community Settings: A Systematic Review

D'Ana Brooks, DNP, RN, CNL, Eileen Condon, PhD, APRN, FNP-BC, Louise Reagan, PhD, APRN, ANP-BC, FAANP, FAAN

Background

- Community nurses typically work alone in isolated/uncontrolled environments.
- Workplace violence (WPV) against nurses is rising globally^(1,2).
- One in four nurses reported being physically assaulted⁽³⁾.
- Key global public health issue: preventing WPV among nurses⁽⁴⁾.

Purpose

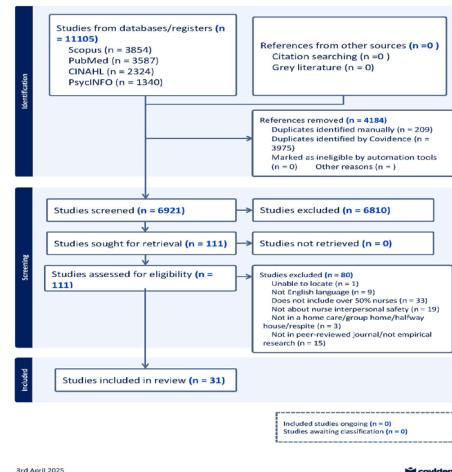
- Describe the state of science regarding community nurse experiences of WPV
- Identify WPV prevention strategies/interventions

Method

- Systematic Review PRISMA) guidelines⁽⁵⁾
- Inclusion:** English-language, peer-reviewed, WPV experienced by at least 50% nursing role(s) in community settings, no time limits

Procedure

- Databases:** Scopus, CINAHL, PubMed, PsycINFO
- Keywords** related to nursing roles and characteristics of violence/aggression
- Screening:** Covidence systematic review software (2024), Three reviewers
- Data Extraction:** Microsoft Excel
- Quality Assessment:** Joanna Briggs Institute critical appraisal tools⁽⁶⁾
- Final Review:** 31 articles



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Figure 1. PRISMA Flow Diagram Community Nurse Safety

Results

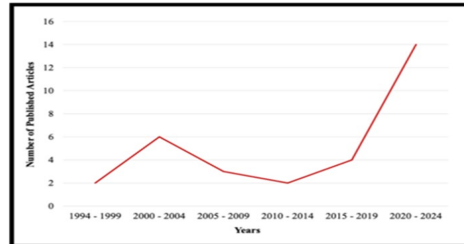


Figure 2. Published Articles on WPV among HHNs by World Region

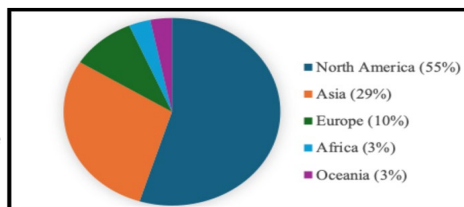


Figure 3 Published Articles on WPV among HHNs Over Time

Results

- Factors contributing to WPV:** hazardous homes, neighborhood environments, patient-related risk factors, and nursing experience
- Barriers to Reporting:** unstandardized reporting, fear of reliving trauma, believe it is a part of the job, and lack of action or follow-up
- Consequences of WPV:** burnout, job dissatisfaction, negative emotions, decreased work engagement, and safety concerns
- WPV Prevention Strategies:**
 - Individual level:** pre-assessments, security tools, report assignments to agency pre-visit, rely on neighbors to alert of dangers
 - Organizational level:** security escorts, cars with agency logos, administrative safety assessments for new referrals

Conclusions/ Implications

- Community nurses face a high risk of experiencing multiple forms of WPV.
- WPV has profound and lasting effects, causing physical harm, and emotional and mental health challenges.
- Providing mental health support for employees who experience WPV is essential.
- Home health agencies should incorporate national standards into their policies and procedures.

Limitations

- Bias: Publication, Interpretation and Language
- Data Availability
- Quality of included studies

Reference List QR Code

